

# ScopDEV™

The interactive expert software development kit



**ScopDEV™** is a set of libraries and samples that allows developer to add ScopServ Telephony system (ScopTEL™) integration into their software.



**ScopDEV™** allows you real-time monitoring and management (state of the PBX, calls management, active conference, etc.).



**ScopDEV™** allows you to build custom forms for your customer due to a quick transfer of information during customers calls.

## PRODUCT FEATURES:

Easy to use

Easy integration

Independent interface

Explanatory documentation



\*ScopDEV™ is free and specifically designed for ScopTEL™ IP PBX



## AUTHORIZED RESELLER

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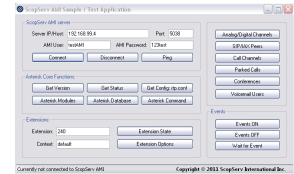


\* ScopTEL™ is a trademark owned by ScopSERV International inc.

## Features for ScopServ AMI (Asterisk Manager Interface) library



- Easy to use Microsoft .NET library.
- Complete API (DLL) documentation of methods and properties.
- Direct communication with Asterisk server on ScopTel system using Asterisk Manager Interface (AMI).
- Support both synchronous and asynchronous (multi-thread) requests.
- Full implementation of Asterisk Manager Interface (AMI) compatible with all Asterisk versions up to 1.8.



### The major functionalities of ScopServ Asterisk Manager Interface (AMI) allow you to:

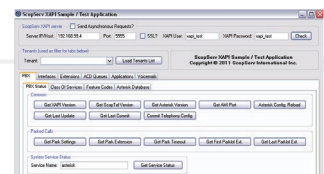
- Live Monitor PBX Status (Get Version, Get Status, Reload Configuration, List and Reload Modules, Ping AMI), SIP/IAX Phone Extensions (List, Status, Phone Options), Peers (List VoIP Accounts, Status)
- Live Monitor and Manage Call Channels (List, Hangup, Transfer, Record/Monitor, Park, Play DTMF), parked Calls (List, Hangup, Transfer, Record/Monitor, etc), Active Conferences (List, Kick User(s), Mute User(s), Lock), Voicemail Users (Get Mailboxes Status and Messages count), ACD Queues (List Queues, List Members, List Waiting Callers), DAHDI/Zap Channels (List, DND, Hangup, Transfer, Restart), Asterisk Database (List Entries, Get Value, Set Value, Delete Family, Delete Key).
- Manage Asterisk Database (List Entries, Get Value, Set Value, Delete Family, Delete Key).

You can use the ScopServ AMI Client to integrate telephony functions into your applications (Operator Control Panel, Call Center Management, Conferences Management, Click to Call, Caller Identification, Etc.)

## Features for ScopServ XAPI (External API) library



- Easy to use Microsoft .NET library.
- Complete API (DLL) documentation of methods and properties.
- Direct communication with ScopTel system using XML over HTTP.
- Support both synchronous and asynchronous (multi-thread) requests.



### The major functionalities of ScopServ External API (XAPI) allow you to:

- Make Call from Extensions (also support Page calls).
- Get ScopTel System informations (Service Status, Version, Last Configuration Commit/Update) and PBX informations (Tenants, Class of Services, Feature Codes, Applications, Directories, Conferences, ParkLots).
- Manage PBX Settings (Commit Changes, Reload Configuration), Asterisk Database with ODBC support, Extensions (List, Data, Status, Set Name, Enable/Disable), ACD Queues and Agents (Login, Logoff, Pause), HotDesk Extensions (Login, Logoff), Voicemail Mailboxes and Messages (Download Audio, Copy, Move, Delete), Wake-Up Calls (List, Add, Delete).

You can use ScopServ XAPI to integrate telephony functions into your applications (Operator Control Panel, Call Center Management, Conferences Management, Click to Call, etc.)

\* Asterisk Manager Interface

<http://www.scopserv.com/pages/scopami-scopxapi.html>

SCAN THIS  
CODE TO ACCESS  
OUR WEBSITE  
FOR FULL  
INFORMATION ON  
THIS PRODUCT

